

Boil Water Notice for Community Public Water System April 14, 2026

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Without proper disinfectant levels there is the potential for the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms can be particularly severe in people who are not as resistant to infections as most of the population. If you experience severe symptoms, please consult with your doctor to determine what actions you should take.

The **Smith Bend Water Supply Corporation (SBWSC)**, PWS ID TX **0180022**, failed to meet the minimum treatment technique requirements for the month of **April 2026**. Specifically, our water system had no detectable free chlorine disinfectant levels as listed below.

Violation:

- Failure to maintain chlorine disinfectant levels of 0.2 mg/L free chlorine or 0.5 mg/L chloramine (total chlorine) in the entirety of the distribution system, per TCEQ Rule 290, Subchapter F, Rule SS290.116.

Due to the nature and severity of this violation, TCEQ has required us to issue this public notice and to tell all our customers that they should boil their water prior to consumption. To ensure destruction of all harmful bacteria and other microbes, any water that you use for drinking, cooking, or ice making should be boiled prior to consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes. (Be sure to let it cool before drinking it.) In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source. When it is no longer necessary to boil the water, we will notify you.

During a Compulsory Compliance Inspection, it was discovered there was no detectable disinfectant (Chlorine - NSF/ANSI60) in the system distribution lines SW from well number two (2) and serving 91 customers. These levels are required to be not less than 0.2 mg/L "free chlorine". Customers are immediately advised to follow the instructions above to ensure safe drinking water standard and to remove any potentially harmful bacteria.

Investigation revealed the well chlorination system regulator had been inadvertently placed in a setting, limiting the amount of required chlorine delivered the wells raw water intake and subsequent storage tank.

The SBWSC has taken the following corrective actions to prevent a recurrence of the violations: A full inspection of the chlorine delivery system, to include inspection for any leakage has been completed. Adjustments to the system regulator were completed and testing at the storage tank confirmed proper disinfectant levels were achieved. These actions were followed by flushing of the affected distribution lines and verification of proper disinfectant levels were confirmed at 1.08 mg/L at the flush valve located at the end of the affected distribution line.

Please share this information with all people who drink this water, especially those who may not have received this notice directly. Also, we do this by posting this notice in a public place, distributing copies by hand or mail and posted on the SBWSC Website at:

<https://smithbend.myruralwater.com>

If you have questions regarding this matter, you may contact **Raymond Holt** at (254) 709-9264.

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